



Log on to My HRHCare Patient Login

1. After you're My HRHCare Patient Login is activated, you will receive an email from HRHCare.
2. The email will contain your Patient Portal Username, Password and the Patient Portal URL link to the website named: <https://health.eclinicalworks.com/HRHCare>
3. Click the link in the email to launch the Patient Portal. You can also access the Portal from HRHCare's website: www.hrhcare.org - (CareConnect Click Here in the upper right corner)

***Bookmark or save the Patient Portal website as an internet favorite for quicker access.**
4. Enter the username () and password () provided to you in the email. Click Login ().
5. The User Validation screen will display. Enter your Date of Birth () OR Phone Number (). Click Submit ().
6. You will be required to enter a new password and select a security question. When complete, click Confirm ().
7. The next window requires you to provide Consents. Read the eClinicalWorks Consent form and click Next ().
8. Read the Practice Consent Form. Check the box "I have read the consent form and the above information."
Click Submit ().
9. A small window will ask you to confirm. Click OK.
10. The Patient Portal screen will display.
11. Categories appear along the left hand column of the window. To view category names in Spanish, point your mouse over the category name without clicking. Click on a category to expand the options within each.
12. Click the home image to return to this screen at any time.

An email from the Patient Portal will be sent to you when new messages or updates to your medical record are posted to the portal. You MUST log in to the portal to review. NO medical information will appear in an email.

If you forget your password and you are blocked from the portal, or you have questions about navigating the portal, please contact the Health Center.

Patient Portal Login Steps:

Validate:
Enter Date of Birth OR Phone Number

User Validation

Welcome george,

As an added security measure, please answer any **one** of the questions below to authenticate yourself. By submitting this information you are confirming that you are the intended recipient of the access credentials and have not obtained the information in error.

Date Of Birth

OR

Phone Number Ext

Submit Cancel

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1. Enter New Password
2. Confirm New Password

1. Select a Security Question from drop down menu.
2. Enter Answer

Reset Password

Congratulations, you have authenticated yourself.

Please select your new password.
Refer Password Guidelines to create secure passwords.

New Credentials

User Name
blonefTest

New Password

Confirm New Password

Customize your security question.

Security Question

Answer

Submit Cancel

Patient Portal Map:

Click Medical Records to view:

- Lab results
- Visit Summary
- Personal Health Records

Click My Account to:

- View and Update Demographics
- View or Update Personal Information
- Reset Password

Click Messages to view incoming messages OR to send a message to the Health Center

Click Appointments to view future and past appointments OR To request a future appointment

Click Education to access Health Education Material.

- Next click Knowledge Base, then under *Health Topics* click Spanish Health Guide for health materials in Spanish.

Access Health Education Information in Spanish:

1. Click Education
2. Click Knowledge Base
3. Click Spanish Health Guide