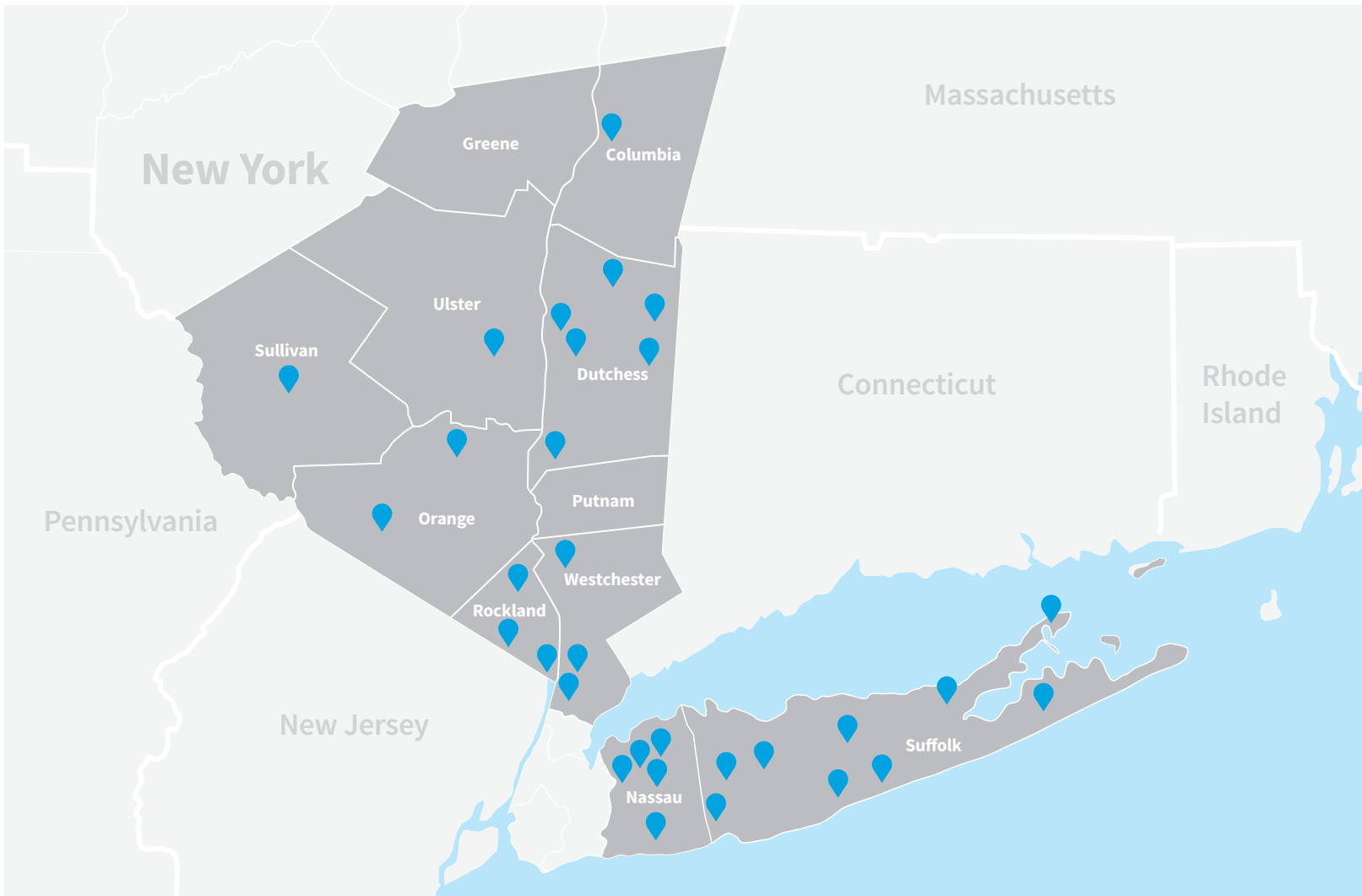


2016



Year in Review **2016**

HRHCare Network



28	Health Centers
11+	Counties Served
150K+	Patients
650K+	Patient Visits
1K+	Employees

Dear Friends,

Together we have accomplished so much in 2016! Your support of our hard work has allowed us to expand care to over 150,000 patients throughout an 11-county region of the Hudson Valley and Long Island. We have so much good work to report, including:

- Providing care at 28 health centers, including our newest additions in Nyack, Poughkeepsie, and the mobile health center
- The launch of HRHCare Urgent Care
- Successful engagement of patient, employees, and community partners through Local IMPACT initiatives
- Being selected as one of the six Federally Qualified Health Centers in the nation to participate in the National Institutes of Health All of Us Research Program
- An enormously successful visit from the Joint Commission
- The implementation of the Lean methodology to make important process improvements
- The graduation of 35 residents from our training health centers

The HRHCare Foundation also held two successful events this year: our annual Honoring the Hands and Cornucopia Benefits, whose proceeds went to increase access to care for those most in need. All of these highlights occurred while providing the high quality care for which we are known.

On behalf of the entire HRHCare family, we hope you enjoy this newsletter, and are inspired to become more deeply involved in the work of HRHCare.

Sincerely,



Anne Kauffman Nolon, MPH
President and CEO, HRHCare Community Health

MOBILE Health Center

This past June, we were proud to unveil a new mobile health center van sponsored by ArchCare, the continuing care community of the Archdiocese of New York. Timothy Cardinal Dolan, Archbishop of New York, joined Scott LaRue, President and CEO of ArchCare, and HRHCare executives to bless the van at the HRHCare Alamo Health Center in Goshen.

This 33-foot health center on wheels brings care directly to people who often go without it due to lack of transportation, limited funds, or the inability to leave work without jeopardizing their livelihood. The mobile health center currently travels throughout the Hudson Valley, visiting farms, community agencies, and churches to deliver care, provide health education, and connect people with ongoing services at local HRHCare health centers.



Dr. Katherine Seibert, HRHCare Founding Mother and Executive Vice President Rev. Jeannette Phillips, HRHCare Board Chair Hon. Alan Steiner, HRHCare President and CEO Anne Kauffman Nolon, New York Archbishop Timothy Cardinal Dolan, and ArchCare President and CEO Scott LaRue at the blessing of the mobile health center



NEW Health Centers

“If I were a patient here, I would feel so welcomed by the warm feeling of this health center. The beautiful surroundings help so much with the care that people are receiving. Thank you for being in the Queen City!”

– **Poughkeepsie Mayor Rob Rolison**

In November, we relocated our Atrium and Livingston Street sites in Poughkeepsie to a brand new health center at 75 Washington Street. Poughkeepsie Mayor Rob Rolison, New York State Senator Sue Serino, and her Community Outreach Coordinator Lynne Versaci, and staff members from the offices of Representative Sean Patrick Maloney and Assemblyman Frank Skartados joined HRHCare President and CEO Anne Kauffman Nolon for a tour of the new health center on November 10th, giving them a chance to see the state-of-the-art facility and learn more about services offered.

HRHCare also opened a brand new health center in Nyack this past September, furthering our reach in Rockland County.

Poughkeepsie

Nyack





We are excited to announce that our very first Urgent Care location is open at HRHCare Nyack! Our Urgent Care offers state-of-the-art care including x-ray and lab services, specialty referrals, and treatment for fever, flu, mono, strep throat, and more. Additional locations will be opening in 2017.

NOW OPEN
HRHCare Urgent Care

LOCAL IMPACT Grant

HRHCare was honored to receive a \$2.05 million grant from the federal Centers for Disease Control and Prevention to launch the Hudson Community Health Alliance. This coalition with the Rockland and Westchester County Departments of Health and other local agencies has created successful programs and campaigns to encourage healthful behavior and help prevent and control chronic health issues such as obesity, diabetes, heart disease, and stroke. The funds were given to HRHCare as part of a \$7 million statewide grant administered through New York State Department of Health's Local Initiatives for Multi Sector Public Health Action, or Local IMPACT, program.

Rockland & Westchester Counties
HUDSON
COMMUNITY
HEALTH
ALLIANCE

Keep Healthy West-Rock

ALL OF US

Research Program

National Institutes of Health



HRHCare President and CEO Anne Kauffman Nolon, as featured in an overview of the project in the *New York Times* (July 23, 2016)

Photographed by Greg Vigliotti

In July 2016, HRHCare was selected by the National Institutes of Health as one of six Federally Qualified Health Centers to participate in the All of Us Research Program (formerly the Precision Medicine Initiative). HRHCare was chosen based on our history of early adaptation, strong leadership, and previous experience with clinical research programs.

All of Us, led by Eric Dishman, a Silicon Valley innovator formerly with Intel, is a research project to determine the impact of lifestyle, environment, and genetics on individual health. The project is designed to crowdsource data from a million participants nationwide for long-term disease treatment and prevention.

The role of HRHCare is to identify best practices in engaging the diverse populations we serve in biomedical research, through a pilot program of 100 participants. The pilot is especially exciting because it gives our communities the chance to become active partners in scientific research populations from which they have been historically excluded.



Joint Commission

2016 Accreditation

HRHCare completed its seventh successful triennial on-site survey by The Joint Commission on October 28th. The Joint Commission recognizes health care organizations for quality of care, safety, and respect for patient rights. The visiting surveyors in ambulatory care and behavioral health acknowledged the strong systems in place at HRHCare and made a few recommendations for making them even more reliable. Many of the recommendations have already been implemented, and others will be added in the next few months. Congratulations to our care teams and departments on achieving this continued recognition!





HRHCare Board Chair Hon. Alan Steiner receiving his NACHC Ethel Bond Memorial Consumer Award from Anne Kauffman Nolon and Rev. Jeannette Phillips

NACHC AWARD

Alan Steiner

On August 29th, the National Association of Community Health Centers (NACHC) honored the Honorable Alan L. Steiner, HRHCare Community Health Board Chair. Mr. Steiner received the Ethel Bond Memorial Consumer Award, which was accepted on his behalf by HRHCare President and CEO Anne Kauffman Nolon. The award presentation took place during NACHC's 47th annual Community Health Institute & EXPO in Chicago, a national conference attended by nearly 2,000 community health leaders from across the country.

EVENTS

HRHCare Foundation

HRHCare Outreach Coordinator Ligia Soto-Cruz with an agricultural worker at the Day of Health



Barbara Shinn of Shinn Estate Vineyards and Bar Boulud Head Sommelier and auctioneer Michael Madrigale



HRHCare physician Charles De La Cuadra, MD, with an agricultural worker at the Day of Health



David Page of Shinn Estate Vineyards, HRHCare President and CEO Anne Kauffman Nolon, and New York Times Chief Wine Critic Eric Asimov

Honoring the Hands

Agricultural Workers

Agriculture continues to thrive as one of Long Island's largest industries, yet agricultural workers and their families continue to suffer from high rates of poor nutrition, asthma, and musculoskeletal conditions due to a lack of access to primary and preventive health care. This past July, HRHCare was proud to partner again with Long Island Sustainable Winegrowers to host the second annual Honoring the Hands event at Martha Clara Vineyards in Riverhead, raising nearly \$78,000 toward the HRHCare Agricultural Health Fund. This fund supports HRHCare Days of Health as well as the future purchase of a mobile health center van to serve the agricultural workers of Suffolk County.

Days of Health

HRHCare hosted two Days of Health in 2016, held at Pindar Vineyards in Peconic and St. John the Evangelist Roman Catholic Church in Riverhead. Over 100 agricultural workers and their family members were able to receive free health care screenings, vaccines, nutrition counseling, and schedule follow-up appointments at an HRHCare health center convenient to them.

Cornucopia 2016

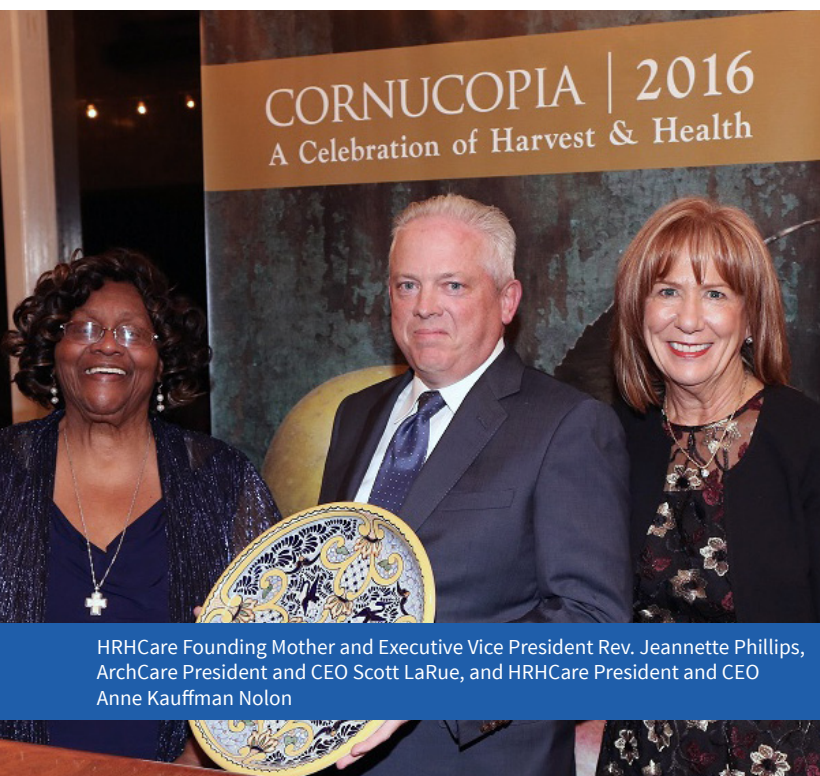
Expanding Health Care Access

On October 15th, the HRHCare Foundation hosted the 12th annual Cornucopia Benefit at Crabtree's Kittle House in Chappaqua. The event raised nearly \$250,000 to support HRHCare in providing comprehensive, high quality primary and preventive care to people in need throughout the Hudson Valley and Long Island.

ArchCare, the health care arm of the Archdiocese of New York with whom HRHCare partnered to launch the mobile health center, was honored for their tireless work to expand health care access to some of New York's most vulnerable populations. Laura DeMaria of Hemlock Hill Farm was also honored for her dedication to providing naturally raised, hormone-free meat and produce to restaurants and markets across the Hudson Valley.

ArchCare

Hemlock Hill Farm



HRHCare Founding Mother and Executive Vice President Rev. Jeannette Phillips, ArchCare President and CEO Scott LaRue, and HRHCare President and CEO Anne Kauffman Nolon



Honoree Laura DeMaria (right) of Hemlock Hill Farm with her mother Rita (left)

STORIES

From Our Patients

“Dr. Wilson managed to make my 14-year-old feel so comfortable, and she is calm and relaxed through every dental procedure. I always have my two-year-old with us, and she thinks he is the best. He sings with her, tells jokes, and just makes the whole experience wonderful.”

- Audrey, HRHCare Beacon patient



“I am excited that you are at Riverhead now. I heard such great things about your Greenport Health Center and now you’re even closer to me!”

-Ana, agricultural worker

“Programs like yours strengthen the community.”

-Umberto, HRHCare Riverhead patient

LEAN

This year, several HRHCare staff embarked on system improvement projects using the Lean methodology. Lean seeks to maximize patient experience while minimizing waste. After being trained by certified Lean trainers, our staff were given the tools to optimize the flow of services through our departments and out to our patients.



Billing Professional Bidjanson Darius, CFO Jim Sinkoff, Managing Director of Operations Allison Hall, Informatics Manager Michael Bidlack, President and CEO Anne Kauffman Nolon, and HRHCare Riverhead Practice Manager Angelo Viera working on a Lean team-building exercise



SUPPORT
hrhcare.org/give

Contact the Office of Development
(914) 425-0893 or hsparling@hrhcare.org