



Patient Portal Access

Share your email address with someone at the front desk to access the Patient Portal. We take your privacy very seriously and will never share your email address with anyone.

- After your first visit, you will receive an email from HRHCare with a link, username, and temporary password
- If you need the email resent or your password reset, tell someone at the front desk
- Click the link, sign in, and follow the instructions
- After you set up your account, you will be able to log on anytime
- To access the Patient Portal on your cell phone or tablet, download the healow app from the Google Play or App Store, and search for Hudson River Health Care

Patient Portal is not for patients under 18. Parents with children under 12 can access their child's health information using the Patient Portal.

Patient Portal is not intended for urgent health concerns. If you need to see a doctor the same day, always call your health center. In the case of an emergency, call 911.