



HRHCare IN YOUR DISTRICT

**Representative
José E. Serrano**

**Total Patients
10,235**

15th Congressional District



Overview

Medical Services

Primary Care, Dentistry, Women’s Health OB/GYN, Family Planning, Behavioral Health Care, Podiatry, Optometry, HIV Specialty Care, Substance Abuse Treatment, Infectious Disease Screening

Expanded Access

After-hours and weekend hours
Patient Transportation
English and Spanish at every site plus interpretation services

Care Management and Education

Benefits Counseling
Care Coordination

Health Education

Nutrition Counseling, Smoking Cessation classes, and Prenatal classes

District Highlights

Staff in District: 101

Seniors (65+) Served: 464

Percentage of Patients by Insurance Type



Achievements

- Our 340b program provide patients with critical medications at low-to-no cost, including HIV medications and Suboxone
- One of six HIV Undetectables Programs in NYC with 200 patients enrolled, all of whom have achieved over 90% viral load suppression rate
- Expanded Adult Day Health Care program
- Our Special Project of National Significance (SPNS) serves as a resource for other health centers interested in replicating our model of primary and behavioral health integration
- Provide onsite and community services and education to LBGTO youth and young people: HIV Testing, STI/STD screening, individual and group counseling, and pre/post-operative support for transgender individuals
- Expanded the Article 31 program to link children, adolescents, and families with behavioral health services
- Implemented Project SUCCEED, with the NYC Department of Health Viral Hepatitis Division to identify HIV/HCV positive patients and link them with care resulting in 68% of patients with hep C having an undetectable viral load
- Received the only SAMHSA Patient Navigation grant in New York State to connect young MSM and transgender women to medical and supportive social services
- Successful opioid replacement therapy program for opioid use disorder
- At the HUB, expanded Medicaid Care Management to 12 Care managers, serving 600 clients. Between our Inwood and Townsend locations, served more than 2,000 clients in Medicaid Care Management

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