

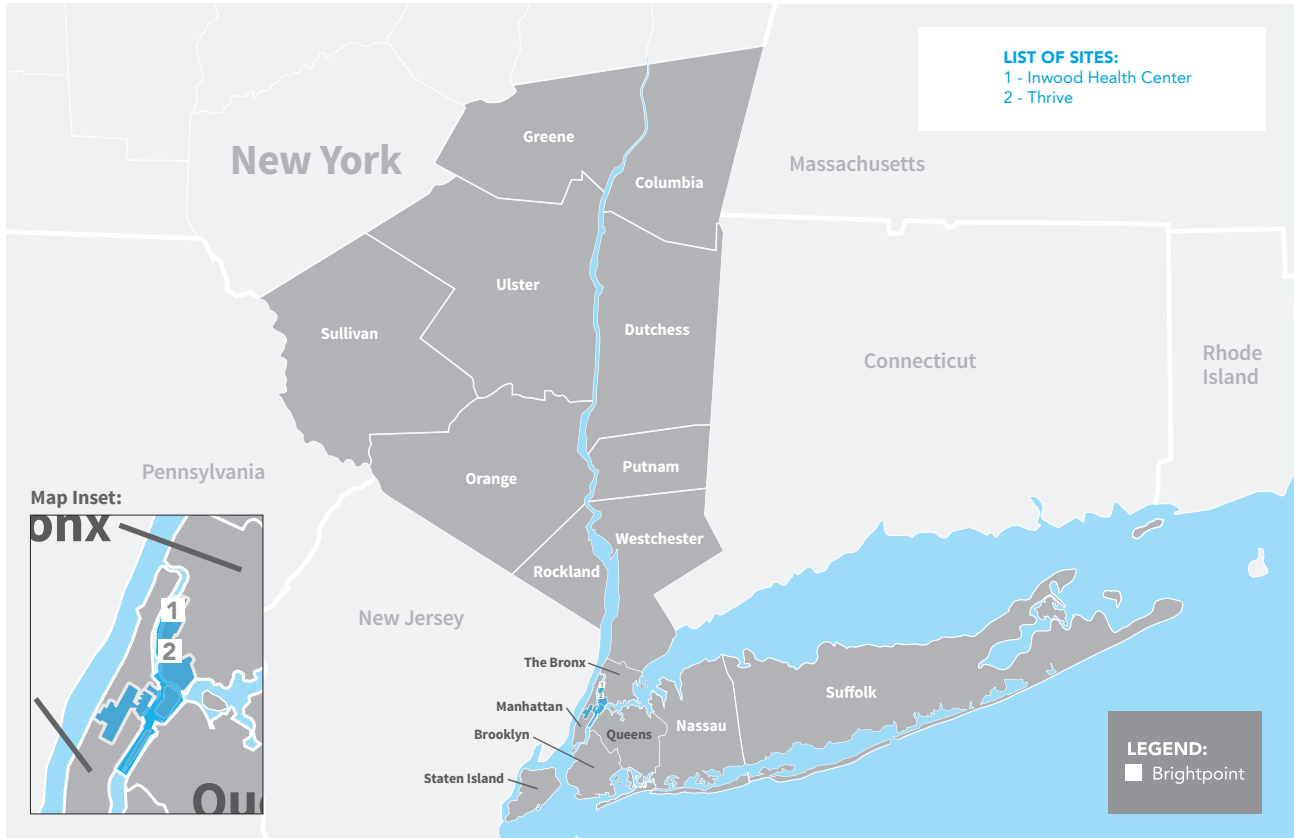


# HRHCare IN YOUR DISTRICT

**Representative  
José M. Serrano**

**Total Patients  
5,233**

## 29<sup>th</sup> New York State Senate District



## Overview

### Medical Services

Primary Care, Dentistry, Women’s Health OB/GYN, Family Planning, Behavioral Health Care, Podiatry, Optometry, HIV Specialty Care, Substance Abuse Treatment, Infectious Disease Screening

### Expanded Access

After-hours and weekend hours  
Patient Transportation  
English and Spanish at every site plus interpretation services

### Care Management and Education

Benefits Counseling  
Care Coordination

### Health Education

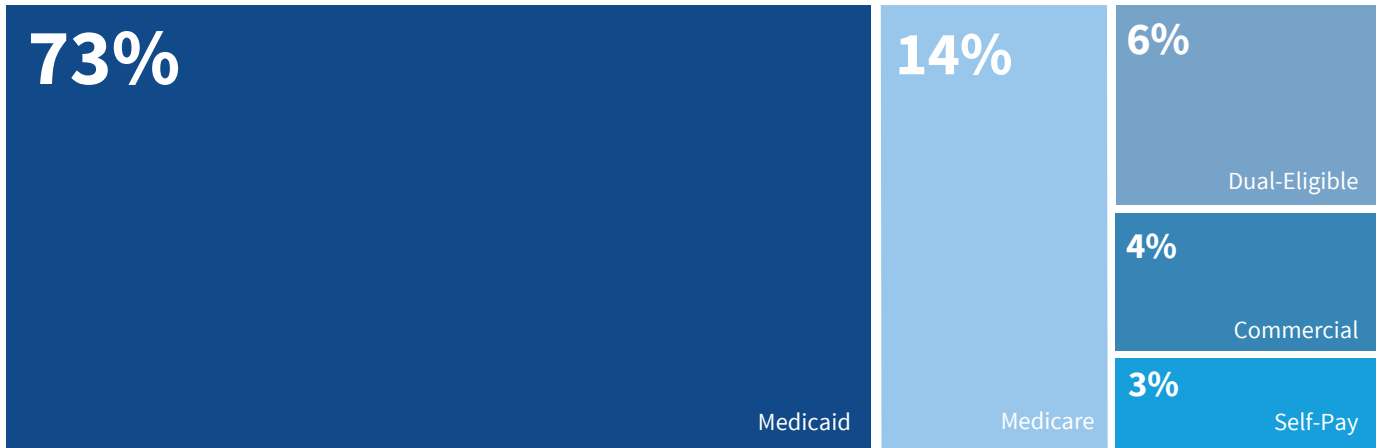
Nutrition Counseling, Smoking Cessation classes, and Prenatal classes

# District Highlights

Staff in District: 65

Seniors (65+) Served: 282

## Percentage of Patients by Insurance Type



## Achievements

- Our 340b program provide patients with critical medications at low-to-no cost, including HIV medications and Suboxone
- In-house pharmacy
- Implemented Project SUCCEED, with the NYC Department of Health Viral Hepatitis Division to identify HIV/HCV positive patients and link them with care resulting in 68% of patients with hep C having an undetectable viral load
- One of six HIV Undetectables Programs in NYC with 200 patients enrolled, all of whom have achieved over 90% viral load suppression rate
- Successful opioid replacement therapy program for opioid use disorder
- Expanded Adult Day Health Care program
- Our Special Project of National Significance (SPNS) serves as a resource for other health centers interested in replicating our model of primary and behavioral health integration
- Successful TransHealth advocacy and support program offers education and pre/post-operative support for transgender individuals
- Provide onsite and community services to LGBTQ youth and young people: HIV Testing, STI/STD screening, individual and group counseling
- Received the only SAMHSA Patient Navigation grant in New York State to connect young MSM and transgender women to medical and supportive social services

[hrhcare.org](http://hrhcare.org)

